@ROAD®

Taskforce UAT Team Training

The User Acceptance Testing (UAT) team training course provides delegates with the knowledge and skills required to undertake Taskforce UAT. This training does not include managing a UAT period, or writing UAT scripts, rather it focuses on the following critical areas:

- How do I navigate around the Taskforce system?
- How do I manage user accounts and administer passwords?
- How are tasks and field resources built and managed on the system?
- How do I use Taskforce features to monitor schedules and manage exceptions?
- How do I undertake routine field operations?

Who should attend?

This course is designed for the team who will be undertaking User Acceptance Testing for the customer.

Duration and Delivery

The UAT team training course is a hands-on 4-day course, delivered in a highly interactive style. Presentations, exercises and demonstrations are used to provide an effective and enjoyable learning environment. The course is generally delivered at a customer's premises, and requires normal training room facilities, including a whiteboard, flipchart, projector and screen.

Course Content

- Logging on to Taskforce and navigating around the system
- Password Administration
- Managing Crews
- Entering, displaying, modifying and linking tasks
- Creating resources on the system
- Contingency monitoring
- Establishing and managing Preferred Working Areas (PWAs)
- Establishing and managing Closed User Groups (CUGs)
- Entering and displaying resource absences
- Modifying resource attendance hours
- Managing Schedule exceptions
- Emulating field engineers
- Manual assignment
- Undertaking routine field operations

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Training Outcomes

By attending the course, delegates will be able to:

- Log on / off, and navigate around Taskforce

- Manage user accounts and passwords

- Undertake day-to-day control operations, including the monitoring of schedules and managing of exceptions

- Undertake day-to-day field operations

Pre-requirements

A Taskforce training instance, with a suitable dataset, is required to deliver this course, either the customers, or the @Road training environment.

Ideally, delegates should have attended a Taskforce Foundation course. If this is not possible, an additional 'Introduction to Taskforce' module will be required at the start of the course (available as an option).

Booking

To book a place on this course, please contact your account manager, or the @Road training team on +44 (0)1473 696300.

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